

# Le Village Tropical

2026  
English



# SEN YAN





# Le Village Tropical

*Why not try a new generation campsite for your summer holidays?  
The idyllic setting of a tropical garden, where more than 1 000  
banana trees grow; only 10 minutes (12Km) from the endless white  
sands of the Landes beaches on the South Atlantic coast...*

Reserve your mobile home, or a pitch for your tent or caravan now for a holiday of a lifetime.

**The Sen-Yan Tropical Village**, with an area of 14,000 m<sup>2</sup> for 500 pitches, including 330 rental accommodations, is located in the heart of the "Landaise forest", ten minutes from the huge Atlantic beaches, situated between the Bassin d'Arcachon and Biarritz.

The Landes and its pine tree forests, the Ocean and its beaches form a natural decor unchanged since the beginning of time.

**The Landes** (9 360 km<sup>2</sup>) is the second largest department in France in terms of surface area. Here, nature, which has been organised and shaped by successive generations of farmers and foresters, is present all around, and the Aquitaine climate is mild in winter and temperate in summer. The traditional image of the Landes is one of interminable beaches of fine sand fringed by dunes behind which the forest extends as far as the eye can see.

**An exotic paradise**, Sen Yan offers you a lush vegetation. Palm trees, banana trees, cannas, are the living and multicoloured examples. This is the surrounding that Sen Yan offers you on one of the most modern and comfortable camping-caravanning

sites. All our buildings are accessible to people with reduced mobility, but the rental accommodations are not specifically adapted. Open from week 23 of the year to week 36.

**Jacuzzi, saunas, swimming pools**, an indoor swimming pool, **WATER SLIDES** health programs, body building, mini-golf, petanque, archery, table-tennis, games for children, rental of mountain bikes, all of the highest quality.

**As well as the 3 swimming pools in the campsite, there is also a water-park.** Since 2020 you will be able to enjoy a magnificent artificial lake on white sand, surrounded by a private beach and palm trees.

**In season (July-August)**, a permanent animation (more than twenty different types of activities are organised) for your entertainment, relaxation in a warm and welcoming atmosphere, a mini-club for children is expecting the smaller ones. In the evening, animation and high-quality shows specific SEN YAN.

**In low season**, the Centre offers leisure activities that focus on exploring nature and discovering the region.

# Equipment & services

● **THE RECEPTION** : open from 9 a.m. to 7 p.m.; there you will receive a warm welcome and you can rent sheets, shows, well-being massages, huts on the Caribbean beach, receive local and regional tourist information, interesting addresses .

● **THE « LE LAGOON» BAR RESTAURANT** offers distinctly flavoured dishes served in the shade of straw huts by the side of the largest swimming pool in breathtaking surroundings. Completely renovated and revamped, it is entrusted to a new, very professional team.

● **THE TAKE-AWAY KIOSK, PIZZERIA" LE BANANIER"**, with its aroma of pancakes and waffles, where you can have a good quality snack.

● **THE "LA TAVERNE" BAR**, Come and enjoy the entertainment of Sen Yan.

● Additional to all of this, **THE SHOP**, with its spices, bakery, pastry, newspapers and a launderette.

● **THREE SANITARY BUILDINGS** modern and pleasant, are provided for your comfort. The latest style of lavatory is designed to accommodate clients before and after the season. There is a children's area specially reserved for those under 12 years of age, with a baby bath, a shower, sinks and toilets. Disabled access.

● **INTERNET**: The campsite is equipped with a Wi-Fi hotspot with paid access. If you own a 4G box, please note that the campsite has good network coverage from both Bouygues and SFR.



## Schedule of services and Leisure

### SERVICES

- **Weeks 23 to 36** : Launderette, pizzeria, TV room, game room.
- **Weeks 27 to 35** : Restaurant, camp shop, cooked food, newspaper stand.

### LEISURE

- **Weeks 23 to 36** : Heated indoor swimming pool, pétanque, mini-golf, table-tennis, street-basket, childrens' playground.
- **Weeks 27 to 36** : Outdoor swimming pools.
- **Weeks 27 to 35** : Artificial lake, 2 water slides, mini-club, archery, golf practice, evening parties, SPA, disco dancing, fitness facilities, animation, shows, bike hire from an external provider.

## KITCHEN USTENSILS

- |                             |                          |                        |                                   |
|-----------------------------|--------------------------|------------------------|-----------------------------------|
| - 4 or 8 plates             | - 1 can opener           | - 6 or 10 forks        | - 1 carving knife                 |
| - 4 or 8 deep plates        | - 1 cork screw           | - 6 or 10 knives       | - 1 cutlery tray                  |
| - 4 or 8 dessert plates     | - 1 set of salad servers | - 6 or 10 teaspoons    | - cutting board                   |
| - 4 or 8 bowls              | - 1 table mat            | - 1 range of saucepans | - 1 broom                         |
| - 4 or 8 cups and saucers   | - 2 plastic basins       | - 1 frying pan         | - 1 mop                           |
| - 4 or 8 glasses            | - 6 coat hangers         | - 1 stew pot           | - 1 clothes horse                 |
| - 2 dishes                  | - 1 floor cloth          | - 1 ladle              | - 1 bolster for each<br>fixed bed |
| - 1 jug                     | - 1 under sheet          | - 1 skim               | - 1 micro waves                   |
| - 1 salad bowl              | - 1 blanket per bed      | - 1 wooden spatula     |                                   |
| - 1 coffee-pot and a filter | - 6 or 10 table spoons   | - 1 kitchen knife      |                                   |

# LEISURE

## AT SEN YAN ITSELF,

3 swimming pools surrounded by paved solariums, hidden under banana trees, palm trees and tropical flowers are the centre of attraction for those who love swimming. 3 free swimming pools open from 10 a.m. to 7 p.m., without lifeguard.

● **AN INDOOR, HEATED SWIMMING POOL** linked to a Well-being center to help you get back in shape, with a spa, sauna, hammam. Access to this well-being activity is paid.

● **A SUPERB ARTIFICIAL LAKE** on white sand, surrounded by its very own Caribbean-style beach can now be found next to the campsite, to take guests on a journey to far-off tropical lands.

● **WATER SLIDES** : 2 decorated slides that are unique in their class, open from 11.00 am to 13.00 pm and 4 till 7 pm.

● **LE JARDIN D'EAU TROPICAL (JET) (TROPICAL WATER GARDEN)** is the highlight for children. With herons, parrots, flowers and pink flamingos, it is a veritable aquatic playground. The garden is open from 11.00am to 13.00pm and from 4pm to 7pm.

● **ONE MINI-GOLF**: A well thought-out 18 holes mini golf course runs through tropical vegetation, waterfalls and pebbled banks. Everybody who visits it, admires it. In the daytime, clubs rental at the reception.

● **SPA - WELL-BEING AREA**: For people aged 16 and over: sauna, Jacuzzi, Hammam, beauty treatment booth, massage booth. Paying activity. Reservation at the reception.

● **ARCHERY, GOLF PRACTICE** : from the 1st of July until the 31st of August: you have to pay the income. Reservation at the reception.

● **THE MINI-CLUB** : 5/10 years only.

● **AN ANIMATION TEAM** is at your disposal and manages the amenities. By day, tennis, volleyball, basketball, handball, pétanque, table tennis, archery, golf practice, games for children complete all the activities already available.

● **A ROGUE CROSSFIT WORKOUT** space is available.

● **IN THE EVENING** : a cultural activity or games with themes are organised at the theatre.

● **SHOWS**: In 2011, Sen Yan teamed up with IMAGINE theatre production company to offer quality, professional entertainment to holidaymakers.

## "LE MIRAGE": A LUXURIOUS MUSIC HALL.

Reviewed by TF1 during its program at 1 pm, the shows put on by the Imagine Troupe in this chic, baroque hall are magnificent. You will be captivated by the enchanting harmony of dreams and happiness. Choreographies, costumes, lights, amazing interpretations, staging, set designs - everything at the MIRAGE has been arranged to provide you with unforgettable memories. Be sure to book at the reception one or more of the three shows held every week during the summer holidays at the Mirage, as seats at half-price are offered only to customers of Sen-Yan. Don't forget to bring your most glittering outfit for this dazzling, magical setting.

## AROUND SEN YAN

● **BIKE HIRE**: In July and August, various types of bikes will be available to hire from an external provider at the entrance to the campsite. In low season, there are several places to hire bikes in the surrounding area.

● **IN THE HEART OF GREEN AQUITAINE**, Sen Yan is close to the Spanish border, the natural reserve along the Huchet river, the Gascony Landes regional Park, the Pyrenees, the Marquize Ecomuseum, the Grande Dune of Pyla, the county of Armagnac and the Bordeaux region with its wines and famous castles.

● **IN THE MÉZOS VILLAGE**, folk shows with men on stilts, pelota, canoe-kayak sailing along the Courlis, pedestrian rambles along marked paths and trout fishing in a first rate river all form part of the activities of the village.

● **THIS REGION** is a vivid place to discover with the fêtes of Mont-de-Marsan and Bayonne in July, the fête of Dax in August, well known for their Landaise cow races, bullfights, bandas, toros de fuego and fireworks.

● **GASTRONOMY** in the Landes region: no activity is complete without a good meal. The friendliness of people and the fertility of their land endowed the landais with an appreciation of fine food. The region's gastronomy is based on traditional products (duck, chicken), fish caught in the Adour and all types of game.

**THE RESTAURANT OF THE CAMPSITE "LE LAGON"** offers creative market cuisine, made with fresh products, inspired by the many journeys of our new chef.

The drawings above show a typical layout, actual accommodation may vary depending on the year it was built. Non-contractual photos. It's forbidden to smoke in accommodation.

# ACCOMMODATION RENTAL

High season, arrival daytime : Sunday. Off season every days

## Case Ipanéma



**Description:** Length: 8,55m - Width: 4m. Suitable for 4 people maximum (babies included).  
**Surface area:** approx. 23m<sup>2</sup> + outdoor seating area 9m<sup>2</sup>.  
**Master bedroom:** 1 double bed 140 x 190 cm.  
**Children's bedroom:** 2 single beds 80x190 cm.  
**Living area:** kitchen with sink, boiler, vitroceramic hob, 1 microwave, fridge, dining area with table and bench seats and 2 chairs.  
**Sanitary facilities:** sink, shower cabin, separate toilet.  
 Brand-new mobile residence. Pets are not allowed.  
 Air-conditioned \*

High season, arrival daytime : Saturday. Off season every days

## Case Carbet 4/5



**Description:** Length: 7.10m - Width: 4m. Equipped for 5 people maximum, (2 adults + 3 children babies included)  
**Surface:** approx. 28 m2 + terrace with picnic table.  
**Parents bedroom:** 1 bed of 140 x 190 cm.  
**Children's room:** 2 beds of 80 x 190 cm.  
**Common room:** kitchen area with sink, water heater, 4-burner gas, 1 microwave, table top refrigerator, dining area with bench that can serve as a bed for 1 person, 1 table and 2 seats.  
**Sanitary:** bathroom with shower, sink. Separate WC. RML renovated and updated in 2023.

High season, arrival daytime : Sunday. Off season every days

## Case caraïbe 4/5



**Description :** Length : 7.80 m. Width : 3.80. Equipped for a maximum of 5 persons (2 adults and 3 children, babies inclusive)  
**Surface :** about 25 m<sup>2</sup> + covered terrace with garden furniture.  
**Parents' bedroom :** 1 bed 160 x 190 (2 x 80 x 190) or 1 bed 140x190 cm  
**Childrens' bedroom :** 2 beds of 80 x 190 cm.  
**Living room :** Kitchen with sink, warm-water boiler, 4 gas fire, 1 micro-waves, refrigerator, and a dining room which the seats can be transformed into a simple bed 100 x 190, 1 table and 2 seats.  
**Sanitary :** bathroom with shower, wash-basin, separate toilet. Animals are not allowed. RML between 7 and 12 years. Renovated in 2024 in an exotic style

The drawings above show a typical layout, actual accommodation may vary depending on the year it was built. Non-contractual photos. It's forbidden to smoke in accomodation.

# ACCOMMODATION RENTAL

High season, arrival daytime : Saturday. Off season every days

## Case Carayou 6



**Description** : Length: 8,07 m - Width: 4 m. Equipped for a maximum of 6 persons ( 2 adults and 4 children, babies inclusive).

**Surface** : about 28 m<sup>2</sup> + covered terrace with garden furniture.

**1st bedroom** : 1 bed of 140 x 190 cm

**2nd bedroom** : 2 beds of 80 x 190 cm

**3rd bedroom** : 2 beds of 80 x 190 cm

**Living room** : kitchen with sink, warm-water boiler, 4 gas fires, 1 micro-waves, refrigerator, dining room with 4 seats.

**Sanitary** : bathroom with shower, wash-basin. Separate toilet. Animals are not allowed. RML renovated in 2023.

High season, arrival daytime : Saturday. Off season every days

## Case Louisiane 4/6



**Description** : Length : 7,10m - Width : 4m. Equipped for a maximum of 6 persons babies inclusive

**Surface** : about 28 m<sup>2</sup> + terrace with garden furniture.

**Parents' bedroom** : 1 bed of 140 x 190 cm.

**Childrens' bedroom** : 2 beds of 80 x 190 cm.

**Living room** : kitchen with sink, warm-water boiler, 4 gas fires, 1 micro-waves, refrigerator, dining room of which the seats can be transformed into a double bed of 130 x 190 cm, 1 table and 2 seats.

**Sanitary** : bathroom with shower, wash-basin, separate toilet. Animals are not allowed. RML between 0 and 7 years.

High season, arrival daytime : Sunday. Off season every days

## Case Bahamas 6



**Description** : Length: 8,52 m - Width: 4,00 m. Equipped for a maximum of 8 persons ( 2 adults and 4 children, babies inclusive).

**Surface** : about 34 m<sup>2</sup> + covered terrace with garden furniture.

**1st bedroom** : 1 bed of 160 x 200 cm

**2nd bedroom** : 2 beds of 80 x 190 cm

**3rd bedroom** : 2 beds of 80 x 190 cm

**Living room** : Kitchen with sink, warm-water boiler, 4 gas fire, 1 micro-waves, refrigerator, and a dining room which the seats can be transformed into a simple bed 120 x 190, 1 table and 6 seats.

**Sanitary** : bathroom with shower, wash-basin. Separate toilet. Animals are not allowed. RML renovated in 2023.

We have just created the "La Baie des Naufragés" campsite, spread over a 6-hectare estate.

Pitches are larger and there are several types of eco-friendly wooden mobile homes available both to rent or to buy. If you wish to be one of several privileged people and invest in a holiday home, you will find the models available on the following pages.

Stretching over approximately 300 metres at the heart of the Tropical Village, this part of the campsite is perfect for those seeking peace and open space.

# ACCOMMODATION RENTAL

High season, arrival daytime : Sunday. Off season every days

## Case Paradise 4/6



**Description :** 2-bedroom natural wood mobile home. Length: 9.13 m. Width: 4.50 m. Can accommodate 6 people maximum, babies included.  
**Surface :** 28.70 m<sup>2</sup> + 8.30 m<sup>2</sup> terrace with privacy screens and garden furniture.

**Parents' bedroom :** 1 queen-size bed (160 X 200 cm).

**Childrens' bedroom :** twin beds (80 X 190 cm).

**Living room :** Large kitchen overlooking terrace with sink, boiler, 4 gas rings, micro-waves, refrigerator. Dining area with bench seat which can be converted into a double bed (130 x 200 cm), 1 table and 2 seats.

**Sanitary :** Shower room with shower and washbasin, separate WC. No animals allowed. RML between 0 and 7 years.

Air-conditioned \*

High season, arrival daytime : Sunday. Off season every days

## Case Cococay 6



**Description :** 3-bedroom natural wood mobile home Length: 8.07 m - Width: 4 m. Can accommodate 6 people maximum, (2 adults + 4 children, babies included)

**Surface :** approx 32 m<sup>2</sup> + semi-covered terrace with garden furniture.

**1st bedroom :** 1 double bed (140 x 190 cm).

**2nd bedroom :** twin beds (80 x 190 cm).

**3rd bedroom :** twin beds (80 x 190 cm).

**Living room :** kitchen with sink, boiler, 4 gas rings, micro-waves, refrigerator, dining area with bench, 1 table and 4 seats.

**Sanitary :** shower room with shower and washbasin. Separate WC. No animals allowed. RML between 0 and 7 years.

Air-conditioned \*

High season, arrival daytime : Saturday. Off season every days

## Case O'Hara 6



**Description:** Carayou O'HARA Premium. Top-of-the-range Premium 34 m<sup>2</sup> 3 bedroom mobile home equipped for 6 people maximum babies included. Semi-covered terrace with picnic table.

**Bedroom 1:** 1 bed 160x200 cm. **Bedroom 2:** 2 beds of 80x190 cm. **Bedroom 3:** 2 beds of 80x190 cm.

**Living room:** Kitchen area with sink, water heater, 4 gas burners, 1 microwave, refrigerator, dining area with 1 bench, 1 table and 6 seats.

**Sanitary:** Shower room with shower and sink, separate toilet. No animals allowed. RML between 0 and 7 years.

Air-conditioned \* on the extension part.

This model is also available without air conditioning.

# Map of the campsite



Baignade  
Artificielle

PLAGE LA BAIE  
DES NAUFRAGÉS

SORTIE DE SECOURS N°4

SORTIE DE SECOURS N°5

Le Mirage



- Extincteurs  
Extinguishers
- Lance à incendie  
Spear with fire
- Borne à incendie  
Delimits to fire
- Points d'eau  
Water sources
- Circuit d'évacuation  
Circuit of evacuation
- Plan d'affichage  
Plan of display

ROUTE ACCES

Vélos	City Stade	Street Basket
		Arc Golf



The drawings above show a typical layout, actual accommodation may vary depending on the year it was built. Non-contractual photos.  
It's forbidden to smoke in accommodation.



## SOLEO SUITE NATURE



**Description** : 2-bedroom natural wood mobile home  
Length: 9.13 m. Width: 4.5 m.  
**Surface** : 30,50 m<sup>2</sup> + 7,90 m<sup>2</sup> integrated terrace with extendable shade sails.  
**Parents' bedroom** : 1 bed 160 x 200 cm).  
**Childrens' bedroom** : twin beds (80 X 190 cm).  
**Living room** : large kitchen overlooking terrace, with sink, boiler, 4 gas rings, Dining area with large bench seat, pullout slatted bed (130 x 190 cm), 1 table and 2 seats.  
**Sanitary** : Shower room with shower (800 x 800) and washbasin, separate WC.

## SUPER TITANIA 3 NATURE



**Description** : 3-bedroom natural wood mobile home  
Width: 8,07 m - Length: 4 m.  
**Surface** : 32 m<sup>2</sup>  
**Parents' bedroom** : 1 double bed (140 x 190 cm)  
**2nd bedroom** : twin beds (80 x 190 cm).  
**3rd bedroom** : twin beds (80 x 190 cm).  
**Living room** : kitchen with sink, boiler, 4 gas rings, dining area with bench, 1 table and 4 seats.  
**Sanitary** : shower room with shower and washbasin. Separate WC.

## Do you want to become the owner of a mobile home?

You can buy a mobile home on the Sen Yan campsite from 15,000 EUR incl. tax (including delivery, siting and connection).

	Price
Luxury pitch	from 4050 €
<b>Charges:</b>	
Package with water, 10 amp electricity, wastewater installation (Sen Yan)	261 €
Package with water, 16 amp electricity, wastewater installation (Baie des Naufragés)	387 €

The rental contract is drawn up before the 15th January, on the express condition that the rules of procedure have been respected, and it must be signed and returned to us by the 31st January.

Upon signature of the contract, you must notify us of the six people who are authorised to use your mobile residence during the season, free of charge. Any subletting is strictly forbidden.

You must ensure that your mobile residence remains in perfect condition and is used with due diligence.

### Tarif espace accueil pour 1 nuit arrivée 14 H départ 12 H

Pitch price for 1 night arrival from 2 p.m. departure to 12 a.m. preise pro 1 nacht / prijs per 1 nacht

Espace accueil Pitch / Plaats / Stellplatz	01/06	15/06	27/06	04/07	11/07	18/07	25/07	01/08	08/08	15/08	22/08	
	Jour d'arrivée LIBRE			Jour d'arrivée LIBRE, 7 nuits minimum								
	Arrival every day			Arrival daytime every day, 7 nights minimum								
2 ♨ + ☂ + ⚡ 10Amp	30,00	32,00	36,00	44,00	48,00	50,00	54,00	54,00	54,00	54,00	42,00	
2 ♨ + ☂ + ⚡ 10Amp + 🌧 + égouts	32,00	34,00	42,00	51,00	53,00	55,00	59,00	59,00	59,00	59,00	44,00	
2 ♨ + ☂ + ⚡ 16Amp Baie	33,00	35,00	43,00	52,00	54,00	56,00	60,00	60,00	60,00	60,00	45,00	
Personnes supplémentaires / additional person/zusatz person/extra volwassene	10,00	10,00	10,00	11,50	11,50	11,50	12,00	12,00	12,00	12,00	11,00	
Enfant de - 7 ans /child under 7 /kind unter 7 jaren/kind onder de 7	8,00	8,00	8,00	9,00	9,00	9,00	9,00	9,00	9,00	9,00	8,00	
Tente supplémentaire/ additional tent/zusatzzelt/extra tent	8,00	8,00	8,00	8,00	8,00	8,00	8,00	8,00	8,00	8,00	8,00	
Voiture supplémentaire sur parking extérieur par nuit Additional car on outside car park /zusatz pkw/extra auto	8,00	8,00	8,00	8,00	8,00	8,00	8,00	8,00	8,00	8,00	8,00	
Animal/animal/huisdier	8,00	8,00	8,00	8,00	8,00	8,00	8,00	8,00	8,00	8,00	8,00	

### Tarifs des locations à la nuit en € avec 1 véhicule et à partir de :

PRICE FOR ACCOMODATION RENTAL FOR 1 NIGHT 1 CAR - TARIJEVEN VOOR TE HUUREN VERBKIJEN PER 1 NACHT EN 1 VOERTUIG  
PREISE DER WOHNUNG/UNTERKUNFTE PRO 1 NACHT UND 1 PKW

Type de location	30/05	20/06	20/06	27/06	04/07	11/07	18/07	25/07	01/08	08/08	15/08	22/08	30/08	05/09
	Jour d'arrivée LIBRE			Jour d'arrivée le SAMEDI, 7 nuits minimum										
	Arrival every day			Arrival daytime SATURDAY, 7 nights minimum										
Case Carbet 4/5 ♨ + ☂ 2ch + TC	-	80	95	125	135	145	170	178	178	170	135	95		
Case Louisiane 4/6 ♨ + ☂ 2ch + TC	60	85	100	130	140	150	175	180	180	175	140	100		
Case Carayou 6 ♨ + ☂ 3ch + TC	85	95	110	145	160	170	200	215	215	195	160	115		
Case O'Hara 6 ♨ + ☂ 3ch + TC	90	95	115	150	165	175	205	220	220	200	165	120		
Case O'Hara 6 ♨ + ☂ 3ch * + TC	100	110	125	155	185	190	220	230	230	220	180	125		
Type de location	31/05	21/06	21/06	28/06	05/07	12/07	19/07	26/07	02/08	09/08	16/08	23/08	30/08	06/09
	Jour d'arrivée LIBRE			Jour d'arrivée le DIMANCHE, 7 nuits minimum										
	Arrival every day			Arrival daytime SUNDAY, 7 nights minimum										
Case Ipanema 4 ♨ + ☂ 2ch + TC	70	80	90	115	130	135	155	165	165	150	128	95		
Case Caraïbe 4/5 ♨ + ☂ 2ch + TC	60	80	95	120	135	140	160	170	170	160	130	98		
Case Ipanema 4 ♨ + ☂ 2ch * + TC	75	95	100	125	150	160	180	190	190	170	140	105		
Case Paradise 4/6 ♨ + ☂ 2ch * + TC	80	100	110	140	165	170	200	210	210	185	165	115		
Case Cococay 6 ♨ + ☂ 3ch * + TC	100	110	125	165	190	200	225	235	235	225	185	135		
Case Bahamas 6 ♨ + ☂ 3ch + TC	100	110	125	155	185	200	220	230	230	220	185	130		

**Caution 370 € (250 + 120) frais de ménage si nécessaire = 120 €**

Petit-déjeuner / breakfast / frühstück / onbijt	15 €
Location de draps par lit / hire of sheets for 1 bed	15 €
Ménage complémentaire /cleaning at the end of stay	120 €
Voiture supplémentaire sur parking extérieur par nuit/additional car/zusatz pkw/extra auto	9 €
Animal de petite taille possible dans Case 6, Case 4, Studio 4, Carbet / animal / huisdier	9 €

INFOS pratiques : n'oubliez pas d'apporter les draps, taies, serviettes de toilettes et torchons. Location de draps possible sur réservation.

IMPORTANT: don't forget to bring sheets, hand towels, pillow cases and tea towels.

Informacion : Recuerde traer sábanas, fundas de almohadas, toallas y paños de cocina. Alquiler de sábanas en la reserva.

Praktische Informationen : Vergessen Sie nicht, bringen Bettlaken, Kopfkissenbezug, Handtuch und Tuch. Verleih von Bettlaken auf Reservierung.

Praktische informatie: Vergeet niet om te brengen slopen, Beddengoed, handdoeken en theedoeken. Lakenverhuur mogelijk op reservering

# CAMP RULES (EXTRACT)

**1- VEHICLES** : the speed limit is 10 km/h maximum. Parking is forbidden on access roads. There is a car park for additional vehicles and visitors, which can be found next to the reception, outside the camp site. It is forbidden to drive on the campsite from 11.30 p.m. until 6.30 a.m. When you arrive after 11.30 p.m., you can park your car outside.

**2- BEHAVIOUR** : Clients are politely requested not to make any noise, sing or play music between 11 p.m. and 9 a.m.

**3- HYGIENE AND CLEANLINESS** : We ask you to respect the trees and vegetation, not to throw wastewater away on the ground or to put nails in the trees. Please empty your waste bins in the containers situated on the sorting of recyclables area, at the entrance of the car park. Any damage to plants - palms, banana trees and other exotic plants - will be very severely punished.

**4- SECURITY** : All wood or charcoal fires are forbidden. In the event of a fire or an accident, whether material or personal, reception must be notified immediately. **Only BBQ gases are authorised.**

**5 - CHILDREN** : parents are fully responsible for their own children, especially when they are using the available playgrounds and water park facilities. Children under the age of 18 must be accompanied by a parent.

**6- ANIMALS** : When you bring your animal with you, the date of vaccination and a tattoo number are required. Animals must be kept on a lead inside the camp site. In no case should they be tied up to trees or bushes, nor left unattended. Animals should not be allowed to foul the campsite. Animals are not allowed in the accommodations and in leisure area. Obligatory health record and vaccinations (rabies...) up to date.

**7- LETTERS AND MESSAGES** : can be placed in the letter box at the reception.

**8- VISITORS** : Visitors are authorised to enter the site on condition that they respect the rules and are the responsibility of their hosts. Visitors must first report to the reception and are only allowed to enter on foot. A car park is provided for visitors' cars next to the reception. No unauthorised vehicle is allowed inside the camp site. **Visitors are not allowed to use the swimming zones.**

**9- SWIMMING ZONES** : admission to the swimming areas is strictly prohibited outside opening times. Any breach of the swimming area rules will be sanctioned immediately. These rules are displayed at the entrance to each area.

● There are no on-duty lifeguards at the swimming pools and swimming lakes, parents are fully responsible for their own children.

● As the entrance to the pool is free, it is not guarded; parents are legally responsible for their children.

● Before entering to the pools, all bathers must take a shower.

● Shoes must not be worn in the pool compound.

A shoe rack is provided at the entrance of the pool.

● It is forbidden to spit or leave waste in the pool compound.

● For safety reasons, depth of the pools being only 1,50 m: diving is forbidden.

● The pool surrounding is often wet and slippery, therefore running is not allowed.

● **THE WEARING OF SWIMMING TRUNKS, or BOXER LYCRA** is obligatory for hygiene reasons. **Swimming shorts AND ANY OTHER COSTUMES** are forbidden. Babies must wear waterproof nappies,

● Animals are not allowed.

● Access to the bathing areas is reserved exclusively for residents wearing the campsite's tamper-proof wristband.

● Parasols are prohibited on the Caribbean beach.

**10 - ACCESS TO THE DOMAIN** : In order to enter and exit the domain, you must pass through automatic barriers that operate using cards, codes or cameras. These barriers have been installed for your safety and peace of mind, and not to cause you any inconvenience. In order to use the access points properly and avoid causing traffic jams and delays at the barriers, we kindly ask you to observe the following rules:

● The card or code is given to you when you check in for your stay and is programmed for the duration of the stay you have indicated on your check-in card.

● The card or code is personal and should under no circumstances be given to anybody else.

● The barrier is equipped with an « Anti-pass-back » system which prevents it from being used twice at the same entry or exit point. Therefore, you must not use your card or code to let a vehicle, that is blocked in front of you, through the barrier, as you will then be unable to get through.

**11 -** In the event of deliberate breach of the campsite's Rules and Regulations or General Terms and Conditions, the offender will be asked to leave the site immediately, and forfeits his/her right to any refund or compensation of any nature, particularly in the event of a breach of public order.

# Demande de location

BOOKING FORM / RESERVIERUNGSANTRAG / RESERVERINGSFORMULIER

<b>NOM :</b> .....	<b>Prénom :</b> .....	<b>N.Cli</b> <b>1</b>
NAME / NAME / NAAM	First Name / Vorname / Voornaam	
<b>Adresse / Adress / Adres :</b> .....		
.....		
<b>Pays / Country/ Land/ :</b> .....	<b>T :</b> .....	<b>Fax :</b> .....
<b>E.mail :</b> .....		
<b>Voiture / Car / Wagen / Auto (type)</b> .....	<b>N° immat :</b> .....	
<b>Voiture Suppl. / Extra Car / (type)</b> .....	<b>Car Nr :</b> .....	
<b>Composition familiale / Composition of family / Familienmitglieder / Leden van het gezin</b>		
<b>1) NOM</b> .....	<b>Prénom</b> .....	<b>Date nais</b> .....
<b>2) NOM</b> .....	<b>First name</b> .....	<b>Date of Birth</b> .....
<b>3) NOM</b> .....	<b>Vorname</b> .....	<b>Geburtsdatum</b> .....
<b>4) NOM</b> .....	<b>Voornaam</b> .....	<b>Datum van geboorte</b> .....
<b>5) NOM</b> .....	<b>Prénom</b> .....	<b>Date nais</b> .....
<b>6) NOM</b> .....	<b>Prénom</b> .....	<b>Date nais</b> .....
<b>Animal / Pet / Haustiere / Huisdier</b> .....	<b>Nom</b> .....	<b>N° Tatouage /tattoo/</b> .....

## L'ESPACE ACCUEIL CAMPING / PITCH / STELLPLATZ / STANDPLAATS

**Date de vacances :** du ..... 14 h, au ..... 12 h.  
Holiday dates / ferien datum / vakantie data from-to / vom-bis / van-tot

Tente       Caravane      Dimensions : ..... x. .... Tente supp : .....  
Tent / Zelt / Tent      Caravan / Wohnwagen      Size / Bodenfläche / Afmetingen      Extra tent / Zusatz Zelt

Total acompte à régler à la réservation = 25% du séjour réservé + 30 € de frais de dossier.

Total payable at time of booking = 25 % of the total hire charge + 30 € booking fee.

Gesam zu regeln bei der Reservierung = 25 % gesamten Mietpreis + 30 € Bearbeitungskosten.

Totaal bedrag dat bij de reservering moet worden voldaan = 25 % van de verblijfskosten + 30 € administratiekosten.

## HÉBERGEMENT LOCATIF / ACCOMODATION RENTAL / MIETUNTERKUNFTE / TE HUREN VERBLIJVEN

**Date de vacances :** Du ..... 15 h, au ..... avant 10h.  
Holiday dates / ferien datum / Vakantiedata From / Vom/ Van To .... before / Bis vor dem / Tot voor

Case Bahamas 6 3ch

Case Cococay 6 3ch \*

Case O'Hara 6 3ch

Case O'Hara 6 3ch \*

Case Carayou 6 3ch

Case Louisiane 4/6 2ch

Case Carbet 4/5 2ch

Case Ipanéma 4 2ch

Case Ipanéma 4 2ch \*

Case caraïbe 4/5 2ch

Case Paradise 4/6 2ch \*

Total acompte à régler à la réservation = 25% du séjour réservé + 30 € de frais de dossier.

Total payable at time of booking = 25 % of the total hire charge + 30 € booking fee.

Gesam zu regeln bei der Reservierung = 25 % gesamten Mietpreis + 30 € Bearbeitungskosten.

Totaal bedrag dat bij de reservering moet worden voldaan = 25 % van de verblijfskosten + 30 € administratiekosten.

Je reconnais avoir pris connaissance des conditions de réservation, et de l'extrait du règlement intérieur, et je les accepte.  
Certify that I have read the booking conditions and the camp rules and accept them.

Ich erkläre hiermit über die Reservierungsbedingungen und den auszugs der Betriebsordnung informiert zu sein und akzeptiere diese.  
Ik heb kennis genomen van de reserveringsvoorwaarden alsmede van ons voorschriftenuittreksel, en ik ga hiermee akkoord.

**Date / Date / Datum / Datum** .....

**Signature / Signature / Unterschrift / Handtekening** .....

Veuillez compléter au dos le mode de paiement choisi. / Please indicate how you are paying on the back of this coupon. → 13



# Practical informations

● **PITCHES** : the price includes the pitch for tent or caravan, car and access to camp site facilities. Arrival from 2 p.m. and before 7 p.m. imperatively, departure before noon.

● **ACCOMMODATION RENTALS** : Creole huts and mobile homes are booked from Saturday or Sunday. Arrival from 3 p.m. and before 7 p.m. imperatively. Departure Saturday or Sunday before 10 a.m. Entirely equipped, only the cleaning of the home and the beds are yours charge. However, you can rent sheets and blankets on site additional.

● **SEASONAL HIRE** : this covers the rental of pitch along summer, with water and electricity costs.

● **HOTEL FACILITIES** : Please reserve in writing 2 weeks before your arrival.

Please respect the arrival times, between 3 p.m. and 7 p.m., because for security reasons, we will not be able to accept any arrival after 7 p.m. (reception closing time).

# General conditions

**1- STAY REGULATIONS** upon receipt of your deposit; we shall send you, according to availability, a booking confirmation.

**COOLING-OFF PERIOD** : In accordance with article L.121-20-4 of the French Consumer Code, none of the services and provisions proposed on this site are subject to the cooling-off period stipulated in articles L.121-20 and following of the French consumer code. Consequently, the accommodation and leisure services ordered on the site are exclusively subject to the cancellation conditions attached.

The booking is definitive when we receive your deposit.

Payment of the balance of the cost for your stay will have to be done under the following conditions:

● **PITCHES and ACCOMMODATION** : 1 month before the beginning of your stay, at latest. If you make a reservation more than 1 month before your arrival, you have to pay an amount of 25% of the total sum of your stay. If you make a reservation less than 1 month before your arrival, the total amount of your stay has to be paid.

● **SEASONAL HIRE** : before 01.06.

WARNING: in case of no-payment in this time limit, your booking will be cancelled and the following cancellation conditions shall be applied.

## 2- CANCELLATION MADE BY CAMPER

● **PITCHES** : In case of booking cancellation :

- More than 1 month before your arrival date, a flat rate of 50 € will be withheld.

- Less than 1 month, the whole deposit will be withheld.

● **ACCOMMODATION** : 1 month before the beginning

- If you make a reservation more than 1 month before your arrival date, the entire deposit will be deducted.

- If you make a reservation less than 1 month before your arrival date, the total cost of your holiday will be deducted.

## 3- CANCELLATION MADE BY SEN YAN :

In case of cancellation made by Sen Yan, unless this is due to a "force majeure" and is a cancellation for the safety of the client, the full amount paid will be reimbursed

## 4- IF YOU DO NOT COME :

If you have not arrived 24 hours after your due arrival date, Sen Yan reserves the right to dispose of your pitch or accommodation (refers to cancellation conditions).

## 5- CAUTIONARY DEPOSIT :

For renting accommodation, a € 370 (€ 250 + € 120) cautionary deposit has to be paid on arrival. This is for any material damage and to ensure cleanliness. It will be refunded to you at the end of your holiday. If there is any missing material or if the place is left in dirty condition, a fixed sum of € 120 will be deducted.

## 6- INSURANCE :

During their stay, clients will benefit for a third party liability insurance form Sen Yan for any physical accident or material damage against the camper for which we would have been recognised responsible.

**7. - Optional CANCELLATION GUARANTEE: € 35 per week booked.** We recommend taking out this cancellation guarantee subject to the terms and conditions defined below:

- The amount has to be paid in full and only at the time of booking, being added to that of the deposit.

- To cover your cancellation, we must be informed of the cancellation of your stay by registered letter with acknowledgement of receipt no more than 5 days after the event having caused the cancellation. The full list of reasons covered by the present guarantee is given below. All cancellation requests must be accompanied by precise,

indisputable documents justifying the request.

The cancellation guarantee ensures that the contract price of the rental will be reimbursed when the cancellation occurs between the date of booking and the date of arrival on the camp site, due to an event that was not known and could not be foreseen at the time of booking. Sums not reimbursed: cancellation guarantee fee + fixed cancellation fee of € 50.

The events covered by this cancellation guarantee are (exhaustive list):

1) -Death, serious bodily accident or serious illness of yourself, the persons who are with you, your ascendants, descendants, brothers or sisters, occurring between the date of your reservation and the date of your departure.

2) -Lay-off of yourself or of the persons who are with you.

3) -A move of house consecutive to a professional transfer.

4) -Damage caused to your main residence as a consequence of fire, water, degradation of fittings consecutive to burglary, vandalism, storms, natural catastrophe.

5) COVID-19 extension

-Cancellation for Covid-19 Disease declared in the month preceding departure concerning one of the participants of the booked stay

- Cancellation for a declared contact case, waiting to take the Covid test and awaiting its result, concerning one of the participants of the stay,

-Cancellation following quatorzennness in the event of a positive test by one of the participants of the stay,

-Cancellation if the Customer was unable to access the campsite, due to the closure of borders, administrative limitation of travel.

The cancellation guarantee ceases to be effective as of the beginning of the rental and may in no way apply if the events listed above should occur during your stay.

## 8- OVER-BOOKING :

No more than six persons may occupy a site. Over-booking is strictly forbidden.

**9-COMPLAINTS - NOTICE** : In the case of a complaint about a fault on our site during their stay, customers are asked to approach a manager as soon as the problem occurs to find a solution.

A cleaning and a technical team are present on site, allowing problems to be solved within 24 hours.

In the case of a fault which cannot be repaired within 24 hours, the management keeps accommodation or pitches in reserve which can be made available.

Claims are personal and recorded. They are subject to a complaint signed by the parties.

In the event of negative criticism on the internet and social networks resulting from acknowledged dishonesty, blackmail with a view to obtaining a price reduction, or a simple desire to freely harm the campsite, the management reserves the right to sue offenders.

**10-MEDIATION**: The customer can also contact the campsite's complaint service by registered letter at the campsite address. The campsite will provide an answer to the client within a maximum of two months. In the absence of amicable resolution, if the dispute persists, without prejudice to bring legal action, the Campsite proposes to appeal to the mediator: Bayonne médiation, 32 Rue du Hameau, 64200 BIARRITZ, [www.bayonne-mediation.com](http://www.bayonne-mediation.com)

**11 - THE RIGHT TO PROTECTION OF YOUR IMAGE** : during your stay on our site, it is possible that you may be photographed or filmed for the purpose of the conception and production of our advertising brochures, unless you give written notice of your opposition to this practice at reception on arrival.



MARISSOL  
villages



**Le Village Tropical SEN YAN - 40170 MÉZOS - FRANCE**

SIRET 320.751.530.00033

Tél. 05 58 42 60 05

E-mail : [reception@sen-yan.com](mailto:reception@sen-yan.com) / site : [www.sen-yan.com](http://www.sen-yan.com)

Brochure en ligne : [www.brochure-sen-yan.com](http://www.brochure-sen-yan.com) / [www.brochure-sen-yan.eu](http://www.brochure-sen-yan.eu)

## LE MIRAGE

theatre with the Imagine troupe

